

South East Coast Ambulance Service

NHS Foundation Trust

40/42 Friars Walk Lewes East Sussex BN7 2XW

foi@secamb.nhs.uk

26th October 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/09/42.

You requested the following information:

Can you tell me how many emergency call-outs to Lewes Prison the service made in a) 2016, b) 2015, c) 2014 and d) 2013?

Can you list for me each incident including time/day of call-out and nature of incident/injury sustained?

Can you tell me how many of those incidents were for self-harm/suicide?

Can you tell me how many emergency call-outs to Ford Prison the service made in a) 2016, b) 2015, c) 2014 and d) 2013?

Can you list for me each incident including time of call-out and nature of incident?

Can you tell me how many of those incidents were for self-harm/suicide?

Please see attached our spreadsheets titled 'Responses to Lewes Prison' and 'Responses to Ford Prison' which show the number of responses made to each prison by month and year together with the reason for our attendance shown in the column titled 'Problem nature'. I would like to stress that these details are based on the information provided by the caller during the triage of the 999 call which may prove different to what our crews find when they reach the patient. This information is based a search for the postcode of each prison, BN7 1EA for Lewes and BN18 0BX for Ford.

We cannot provide the date and time of the response as this could be potentially patient identifiable information.

I regret to advise that we cannot provide information on incidents relating to self-harm/ suicide as requested on the grounds of the exemption contained within s.12 of the FOIA. To retrieve the information would necessitate manually searching through each patient record to see if this information has been recorded. This would exceed the appropriate limit of 18 hours as set down in



the guidance on the application of the Freedom of Information and Data Protection (Appropriate Limit and Fees).

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAmb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust 40-42 Friars Walk Lewes East Sussex BN7 2XW Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator South East Coast Ambulance Service NHS Foundation Trust